

Cultural Competency Workplace Application Modules

Addressing Bias

Have you ever overheard an insensitive comment that really offended you, and you wish you had the skills and support to address it? Or have you ever unintentionally said something that you wish you really could take back? This module explores ways that bias exists in ourselves and others and how we all can work towards creating a safe and bias-free work environment. Participant outcomes include identifying personal commitments to ongoing work and specific organizational suggestions to institutionalize supporting anti-bias practice.

Developing Effective Cross Cultural Communication

Are you working with clients or co-workers that have obvious (or not so obvious) communication styles that differ from your own? Do you feel like you could use a few more tools in your cross cultural communication toolbox? In this module participants identify and explore different aspects of cross cultural communication to help support more effective and efficient working relationships.

Engaging Diverse Families

Do you wish your services and programs reached more diverse communities? Are you looking for fresh and creative ideas to help you with engagement? This module leads you through a step-by-step process of assessing what you are currently doing well and identifying existing challenges to address. Utilizing knowledge gained from the cultural competency skill building session and examples provided, organizations develop new ideas and strategies that can be implemented immediately.

Increasing and Supporting Diversity in the Workplace

Are you looking for ways to increase the diversity of your workplace? Do you struggle with creating a diverse applicant pool for open positions? Have you felt or heard that employees feel diversity might not go beyond words in your organization? This module looks at, 'how you get people, how you keep people, and what you might be able to do differently.' Example ideas are provided and participants generate additional concrete ideas for direct application.

Don't see what you're looking for here? Ask us to create a customized workplace application module that meets the needs of your organization.